

TEST & MEASUREMENT SERVICE PRICING

Model	Model Description	Inspection & Calibration Unit to be calibrated Back To Factory specifications, if possible*	Inspection, Repair/Replace & Cal (if req'd). To Factory Specifications ¹	NIST Traceable Cal/w Data Certificate (National Institute of Standards and Technology) ²
Networks Products				
Please contact the Service & Repair team at (973) 957-7554, or email them at us.service@idealnworks.net for Networks Service questions and Warranty return instructions.				
Test & Measurement Products				
61-059	Receptacle Tester w GFCI/AFCI		Discontinued, call for service.	
61-065, 61-076	Solenoid Voltage Tester w/Standard Leads	–	61-065 – \$49 61-076 – \$75	–
61-080 series	Solenoid Voltage Tester w/Resistor Fused Leads	–	Obsolete, replace with: 61-065 & 61-072 – \$105 61-076 & 61-072 – \$130	–
61-090, 61-092	Electrical Voltage Tester	N/A	61-092 – \$97	–
61-164	SureTest® Circuit Analyzer	N/A	\$324	–
61-165	SureTest® Circuit Analyzer w. AFCI		Discontinued, call for service.	
61-310, 61-312	Resi-Pro™ Digital Multimeter	\$100	Discontinued, call for service.	
61-320, 61-322, 61-324	Platinum-Pro® Digital Multimeter	\$100	Discontinued, call for service.	
61-340, 61-342	Test-Pro® Digital Multimeter	\$100	61-340 – \$92 61-342 – \$135	\$150
61-484, 61-486	Commercial-Grade Multimeters (*repair only available on the 486)	\$100	61-486 – \$249	\$150
61-494, 61-495, 61-497, 61-498	Industrial Digital Multimeter	\$100	Discontinued, call for assistance	
61-700 Series	4-in-1 Test Tool (*repair only available on the 704)	\$100	\$186	\$150
61-730/740 Series	600 Amp Clamp Meters (*repair only available on the 740)	\$100	61-744 – \$84 61-746 – \$105	\$150
61-760 Series	600 Amp TightSight® Clamp Meters	\$100	61-763 – \$197 61-765 – \$246	\$150
61-770 Series	1000 Amp TightSight® Clamp Meters	\$100	61-773 – \$275 61-775 – \$338	\$150
61-795	Insulation Tester	\$100	\$370	\$150
61-796	3-Pole Ground Tester	\$100	\$562	\$150
61-797	Insulation Tester	\$100	\$523	\$150
61-805, 61-806, 61-807	61-800 Series Power Analyzer		Discontinued, call for assistance	
61-830	Voltage Performance Monitor	–	–	N/A
61-844, 61-346, 61-848	Thermal Imagers	N/A	Discontinued, call for assistance.	
61-920	Ground Resistance Clamp Meter	\$100	\$1,465	\$150
61-954	SureTest® Circuit Tracer	Obsolete, but compatible with latest generation Tracer, call for assistance.		
61-956	SureTest® Circuit Tracer w/OLED Display	Obsolete, but compatible with latest generation Tracer, call for assistance.		
61-958	SureTest® Circuit Tracer w/OLED Display & Clamp Adapter	Obsolete, but compatible with latest generation Tracer, call for assistance.		
61-955	SureTrace™ Circuit Tracer	\$100	\$886	–
61-957	SureTrace™ Circuit Tracer w/OLED Display	\$100	\$1,055	–
61-959	SureTrace™ Circuit Tracer w/OLED Display & Clamp Adapter	\$100	\$1,571	–
RC-954	61-954 Receiver	Obsolete, but compatible with latest generation Tracer, call for assistance.		
RC-958	61-956, 61-958 Receiver	Obsolete, but compatible with latest generation Tracer, call for assistance.		
RC-955	61-955 Receiver	N/A	\$473	–
RC-959	61-957, 61-959 Receiver	N/A	\$538	–
TR-958	61-954, 61-956, 61-958 Series Transmitter	Obsolete, but compatible with latest generation Tracer, call for assistance.		
TR-955	61-955, 61-957, 61-959 Series Transmitter	N/A	\$390	–

¹IDEAL will attempt to bring the unit back into factory specifications for accuracy. If we cannot accomplish this, then repair or replacement may be necessary after informing the owner of the cost. A charge will be assessed to inspect the unit and attempt to bring it into calibration. If it cannot be calibrated to original factory accuracy, 50% of the cost of attempting to do so will be applied towards the cost to repair/replace.

²A NIST Traceable certification document will be included with the unit when returned to the owner.

Warranty claims will be determined upon receipt and inspection of the unit when included documentation of proof of purchase from an **authorized distributor** is included.

Contact customer service regarding obsolete items for possible technical assistance at 815-895-1106. Please fill out the form at <http://www.idlim.net/support/testerRMA.action> and follow the instructions and return address that will be emailed back to you. Please refrain from simply filling out an RMA and shipping it to our service center. We strongly encourage the end user to deal directly with our service center.

Note: Customers assume responsibility for all shipping costs both to IDEAL and for the return of the unit back to them. Shipping by IDEAL back to the customer will be via ground shipping unless otherwise expedited upon approval by the customer. Validity of warranty claims will be determined upon receipt and inspection of the unit by IDEAL Service technicians. Valid warranty claims will result in no return cost for surface shipping back to the customer.

Any items left in our facility over 45 days will be deemed to be abandoned and will become IDEAL property. Return of unrepared, non-warranty product will be charged an inspection and handling fee of \$40 plus shipping.

AEROSPACE SERVICE PRICING

Minimum Charge for Aerospace Benchtop Wire and Cable Stripping Machine Repair or Set-Up:

Model	Receipt & Initial Inspection	Return Freight	Minimum Service Fee
45-950, 45-950-1, 45-954	\$90.00	\$20.00	\$110.00
45-930, 45-935	\$120.00	\$50.00	\$170.00

Upon receipt and inspection of the machine a formal quote for additional repair, labor plus parts, will be provided for customer approval. Hourly labor rate for repair is \$90/hr for 45-95x models and \$120/hr for 45-93x models. Standard component lead times apply for all repair work.

By means of shipping a 45-95x or 45-93x machine to IDEAL Industries the shipping party understands and commits to the Minimum Service Fee.

*** Repair services are not offered for Aerospace Hand Tools including Stripmaster[®], Stripmaster[®] Lite, Custom Stripmaster[®], Custom Stripmaster[®] Lite, Ergo Elite Stripmaster[®], or OMEGA Stripmaster[®] Wire Stripper models.

*** All return shipments are via FedEx Ground, if expedited shipping is required additional fees may apply.

*** IDEAL INDUSTRIES, INC. takes no responsibility in damage which may occur through transit to or from IDEAL.